

**ACRNA 2019 Conference
29th to 31st October
Melbourne**

Registration is now open for the annual ACRNA 2019 Conference.

The details are posted on the website at <https://acrna.org/events/#conference> and will be updated as presenters and site visits are confirmed and locked in.

When registering, you will be invited to enter your site visit preferences and those with whom you wish to share your site visit.

Each site visit host has limited the number of visitors, so the first to register and post their preferences will be the first to fill the available spaces.

Once filled, those who have been unsuccessful on their first preferences will be cascaded to their second preferences, and so on to their third preferences if necessary.

If you have colleagues who would like to be in the same site visit group, nominate accordingly and we will make every effort to keep you together.

The site visit options currently available in the registration menus are those which have been locked in with our hosts. More will become available in time, and advised to the members in the October Newsletter, on the ACRNA website, and by email. You may change your selections at any time in your ACRNA Member Account.

When you reach the payment section, you will be directed to PayPal where credit and debit card payments will be accepted.

PayPal emails you a confirmation with your total payment noted, but not a Tax Invoice, which will be prepared and forwarded by ACRNA before the conference.

To give everyone a range of opportunities to participate, we have included flexible options at <https://acrna.org/events/#conference>

Full registration

ALL THREE DAYS and Membership
\$700 + GST
Includes 12 months membership subscription/renewal
All three days of the conference
Conference dinner and guest speaker
Site visits
AGM attendance

Breakfast and lunch are included for all three days, and evening networking drinks on Days 1 and 2.

Dinners include drinks and beverages.

Most site visits are in the CBD and so we will walk or catch Melbourne's free CBD trams. Taxis to any site visits outside the CBD will be provided for those groups.

September 2019 Newsletter

Day registration

DAY REGISTRATION
\$250 + GST
Any one day of the conference
Excludes membership

For those who are pressed for time, or who prefer to target their involvement, single day registrations are available.

Day 1 will include presentations and case studies by ACRNA members in the conference room at the Rendezvous Grand Hotel.

Day 2 will involve live and hosted control room site visits. Most we will walk to or catch free trams, but any taxi transport is included. The afternoon sessions back at the conference room will include Q&As with a panel of the site visit hosts to debrief on the morning's visits. There will also be workshops aligned with the conference theme.

Day 3 is for ACRNA business and development, including our mandated AGM and election of the 2020 office bearers.

Breakfast and lunch are included for any selected day, and evening networking drinks if Days 1 or 2 are selected. Selecting Day 1 includes the Conference Dinner and the Guest Speaker. Selecting Day 2 includes the buffet dinner.

Dinners include drinks and beverages.

The Day registrations do not include membership.

AGM only

AGM ONLY
\$Free
AGM Attendance only
Excludes breakfast and lunch

Even if you are unable to attend the conference, we encourage anyone who is available to attend the AGM, elect a Management Committee, and contribute to the ongoing development of the ACRNA.

There is no charge to attend the AGM, and therefore, breakfast, lunch and membership are excluded.

Conference Dinner

CONFERENCE DINNER and Guest Speaker
\$100 + GST
Conference dinner and guest speaker
Excludes membership

For those of you who don't want to miss the conference entirely. Dinner includes drinks and beverages. Membership is excluded.

Membership add-on

MEMBERSHIP ADD-ON

\$100 + GST

12 months membership add-on to the Day, AGM, or Conference Dinner rates

We encourage anyone who selects a One Day, AGM Only or Conference Dinner Only option to also become a member.

Even if you don't take up membership initially, once you have experienced the value of the ACRNA, you may join at any time after the conference. The fee remains at \$100.00 + GST.

Corporate Members

Corporate Membership includes a number of tickets for Full Registration.

Each Corporate Member representative on the Management Committee will be provided with a set of coupons which will be accepted in the registration process.

The coupons will only cover full registration, and are transferable within the corporate member's business.

Transferable

All tickets, including those obtained with a corporate member coupon, are transferable, in whole or part, within a business or interest group.

We ask that you try to let us know in advance of the names of your multiple delegates.

You may transfer tickets at any time – even during a session. There is no deadline or penalty.

The Venue

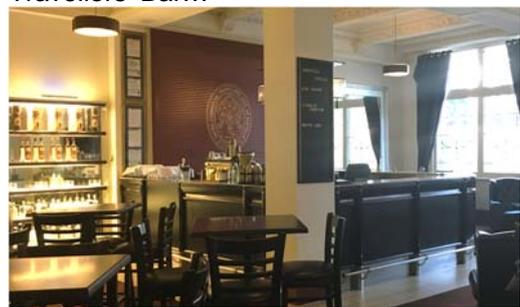
The Rendezvous Grand Hotel will be self-contained for our conference – 80-seat conference room (sessions and dinners) although we can expand...



Straits Café (breakfasts and lunches)...



Travellers' Bar...



Advantageous location...



Accommodation

ACRNA has not secured accommodation at the venue.

The Rendezvous has provided a discount code for conference delegates.

This month, we continue to present articles from ACRNA members.

The ACRNA supports member contributions, and seeks to exercise little editorial constraint, and hopes the content will invite discussion and sharing of resources and experiences.

Visual displays in control rooms – Ask yourself these two questions before you make a purchase

A dominant feature of many control rooms is the number and size of visual displays. Some items of new technology look very impressive and have amazing capabilities – but if there isn't a good match between what the technology provides and what the operators need to perform their job, then it could be money wasted or it could negatively impact work in the control room.

The true value of technology in workplaces lies in its ability to improve (and not hinder) productivity, safety and comfort.

Before you purchase and install new technology such as visual displays for your control room, there are two key questions you should ask yourself:

1. Will the displays be visually comfortable and effective for operators?

Visual aspects that are important when using visual displays include the text size, colours used, number and location of displays, and the distance of displays from the operator's eyes.

The good news is that it is possible to predict what will be comfortable (and uncomfortable) for operators by understanding how the visual system works. Then the displays can be set up so that operators can see them comfortably and easily.

For example, it is easier for our eyes to focus at a close distance if tasks are below eye height. Therefore, if the console monitors are stacked 2 or 3 high, then operators will be more likely to tip their head backwards to read information on the higher displays.

This can be visually uncomfortable, particularly if working a 12-hour shift. It does not mean that control rooms should not have stacked monitors at all. But if they are used, then consider arranging information on the displays so that operators can work comfortably and easily, for example, by positioning the most frequently viewed tasks below eye height.



2. Does the display arrangement meet the visual demands of the work?

A large bank of displays on the console may look impressive, but does it allow good lines of sight between operators? Can operators see what they need to see in the room, such as displays on other consoles or wall displays?

It is possible to calculate the lines of sight from individual consoles and determine whether key people and displays can be seen when required. This requires an in-depth understanding of the work performed at each console, who the operators need to communicate with, and whether operators are more likely to sit or stand at the console. It is also worth bearing in mind that not all operators work the same way, and that there may be nuances in how tasks are performed at different consoles.

...in summary

The variety and capabilities of digital display equipment is truly astonishing. It is easy to focus on the technology itself and forget its purpose: to facilitate comfortable and efficient work within the control room. Before you make your next visual display purchase, ask "Will the displays be visually comfortable and effective for operators?" and "Will the display arrangement meet the visual demands of the work?"

With planning and forethought, it is possible to have an impressive looking AND functional control room.

Jennifer Long
Certified Professional Ergonomist
Jennifer Long Visual Ergonomics

The ACRNA Website

Now that the ACRNA 2019 Conference registrations are open, the ACRNA website build is just about completed.

The work of the Website Subcommittee will decrease to monitoring and maintenance and the Development & Resources Subcommittee will hopefully get busier.

At the ACRNA 2018 Conference and AGM, the most supported outcome of the event was to build and launch a professional and good looking website to present the ACRNA and provide a public and members' forum to share and improve knowledge in the pursuit of control room best practice.



The ACRNA website has been developed into that platform for a valuable resource and share centre.

Now the membership can develop resources to populate that platform.

Pull your contacts, gather your resources, get involved...

ACRNA will be as strong as its membership.

Posting Events in the ACRNA Calendar

Events posted in the ACRNA Calendar have to be moderated by the Website Administrator.

When you post an event, please let us know with an email to info@acrna.org so we can authorise posting your event.